Anthropic
Accessibility Conformance Report (ACR)
WCAG Edition

(Based on VPAT® Version 2.5Rev)

Product:	Claude Enterprise - Android app
Publication Date:	May 25, 2026
Assessment Date:	May 2026
Last Update	May 25, 2026
Accessibility Standard:	WCAG 2.2, Levels A & AA
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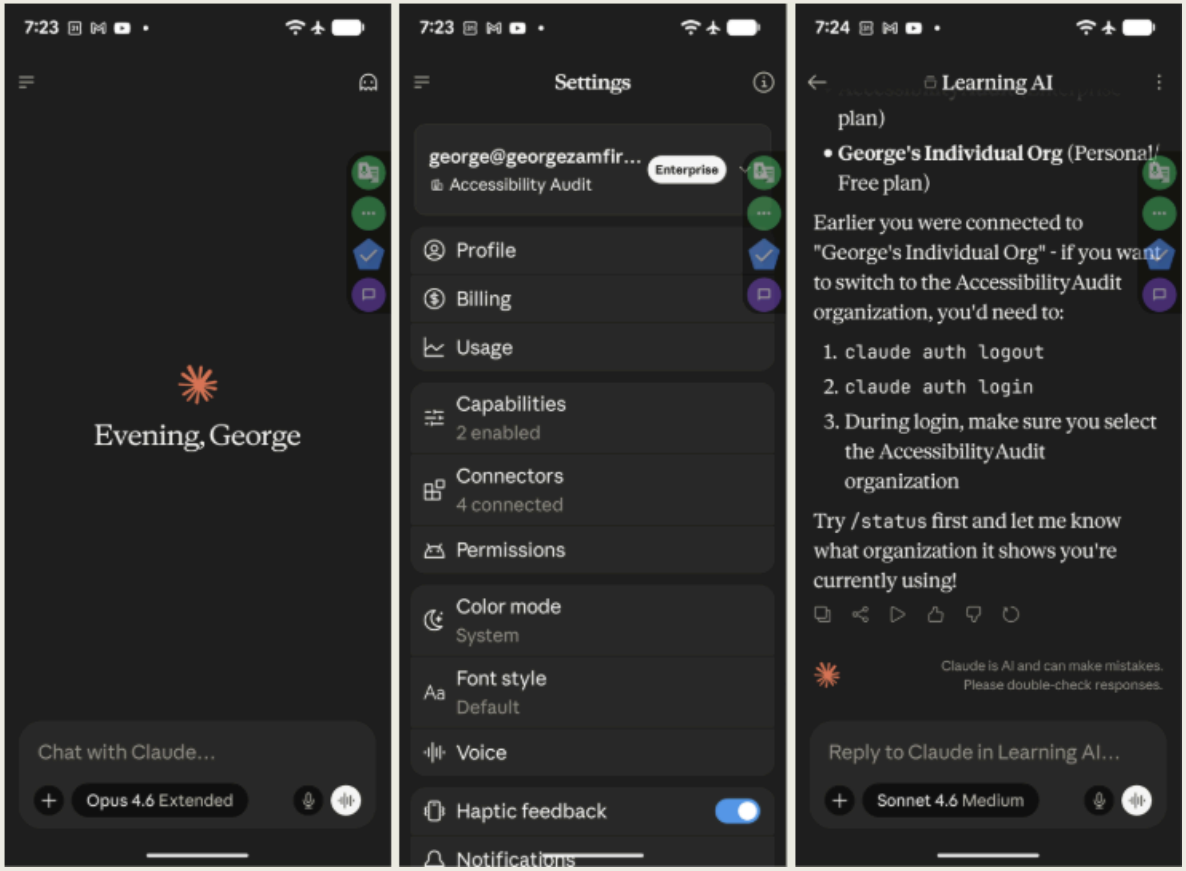
Product Description

Claude is an AI assistant developed by Anthropic and available via claude.ai and the Play Store. The product provides conversational AI capabilities for tasks including writing, coding, analysis, and problem-solving, with features such as file uploads, voice input, and interactive content creation through Artifacts. Claude is available across multiple service tiers (Free, Pro, Team, and Enterprise) and supports desktop and mobile access for individual and collaborative use.



(screenshot of the Claude app on Android showing 3 panes side-by-side: new chat, settings menu, chat content)

Conformance Summary

Issued To: Anthropic PBC
Publication Date: May 25, 2026

The Claude app was assessed in May 2026 against the Web Content Accessibility Guidelines 2.2, level A & AA (WCAG 2.2 AA). This report represents the accessibility conformance level as of the publication date. Any subsequent updates after the publication date reflect bug fixes and improvements Anthropic has made since.

- Claude is conformant with 80% of the WCAG 2.2, level AA success criteria (44 out of 55), as follows
  - Does Not Support (DNS) - 1 criterion
  - Partially Supports (PS) - 10 criteria
  - Supports (S) - 44 criteria
- Notable areas for improvement: status-message announcements during the conversation cycle, TalkBack reading order and focus management in long conversations, and keyboard access to hyperlinks and action menus.
- Non-conformance is noted in the summary tables and examples in Table 4's "Remarks and Explanations" column.
- This report also tracks Claude's conformance over time in the Conformance Timeline.

Notes

- This report does not include features released after May 2026.
- The same issue found on multiple instances of the same component is counted only once.
- Accessibility best practices are not reported in this document.
- Out of scope: Content generated by Claude such as documents, graphics, websites, apps, etc. This report covers the accessibility of the Claude app's own user interface, not the content Claude produces. Users can prompt Claude to provide content in an alternative format.

Version History

Date	Description
May 25, 2026	Updated: - Improved 1.1.1, 1.3.1, 1.3.2, 1.4.3, 1.4.10, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 3.2.3 - Identified additional issues for 2.2.1, 2.2.2, 2.4.7, 3.3.1 - Added the Scope note for AI-generated content
December 12, 2025	Updated (see the Conformance Timeline table): - From “Does Not Support” to “Partially Supports”: 2.1.2
November 2025	Added: - “Conformance timeline” table, Claude’s accessibility conformance progress over time. Updated (see the Conformance Timeline table): - From “Does Not Support” to “Partially Supports”: 2.1.1, 4.1.2 - From “Partially Supports” to “Supports”: 3.1.1, 3.1.2, 3.3.2
September 2025	Added: - Summary tables “Non-conformant pages” & “Non-conformant criteria”. They provide a quick conformance snapshot without having to scroll through the full WCAG table. Created: Accessibility Conformance Report (ACR) Performed: testing run.

Table 1: Summary - Non-conformant criteria (DNS & PS)

WCAG Criteria	Issue Description	Conformance Level
1.3.1 Info and Relationships (A)	Some section titles, list rows, and form controls may not be announced with the expected structure.	Partially Supports
1.3.2 Meaningful Sequence (A)	In longer conversations, some content may be announced out of visual order.	Partially Supports
1.4.4 Resize Text (AA)	Some containers may truncate text at larger system font sizes.	Partially Supports
2.1.1 Keyboard (A)	Some secondary features may be hard to operate without touch gestures.	Partially Supports
2.2.1 Timing Adjustable (A)	Some transient notifications may be dismissed before assistive-technology users can reach them.	Partially Supports
2.2.2 Pause, Stop, Hide (A)	Some animated content may not respect the system “Remove animations” preference.	Partially Supports
2.4.3 Focus Order (A)	Focus may not be consistently restored when navigating between screens.	Partially Supports
2.4.7 Focus Visible (AA)	On some custom controls, the keyboard focus indicator may not be visible.	Partially Supports
3.3.1 Error Identification (A)	Form validation errors may not be announced to screen readers.	Partially Supports
4.1.2 Name, Role, Value (A)	Some interactive components may not expose the expected role or state.	Partially Supports
4.1.3 Status Messages (AA)	Status updates during the conversation cycle may not be announced.	Does Not Support

Table 2: Summary - Non-conformant pages

Page / Screen	Issue Description	WCAG Criteria
Global	Status updates may not be announced; focus may not be restored between screens; focus indicator may not be visible on some controls	1.4.4 (AA), 2.2.1(A), 2.4.3 (A); 2.4.7 (AA); 4.1.3 (AA)
Chat	Reading order in longer conversations may vary; some hyperlinks may be difficult to activate via keyboard; some components may not expose role/state	1.3.1 (A); 1.3.2 (A); 2.1.1 (A); 2.4.3 (A); 4.1.2 (A); 4.1.3 (AA)
Voice	The push-to-talk control may be difficult to operate via switch or voice access; some auto-scrolling content may not be pausable	2.1.1 (A); 2.2.2 (A); 4.1.2 (A)
Settings	Some toggle rows may not expose the switch role	1.3.1 (A); 4.1.2 (A)
Claude Code	Some content may be difficult to scroll via keyboard	2.1.1 (A)
Forms	Validation errors may not be announced to screen readers	3.3.1 (A); 4.1.3 (AA)

Evaluation Methods Used

The auditor evaluated the Enterprise features on Claude version 1.260521.10 against WCAG 2.2, level AA conformance. The auditor used a combination of testing tools, Android Accessibility Scanner and manual testing with assistive technologies on Google Pixel 7, Android v16.

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports (S)**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports (PS)**: Some functionality of the product does not meet the criterion.
- **Does Not Support (DNS)**: The majority of product functionality does not meet the criterion.
- **Not Applicable (N/A)**: The criterion is not relevant to the product.
- **Not Evaluated (NE)**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Auditor

George Zamfir has 2 decades of experience developing accessibility programs and teams across industries – technology, education, finance, social media, retail and SaaS. George specializes in building & evaluating digital products. Relevant to this report George has experience in both creating and evaluating vendor ACRs / VPATs. For any questions please email a11y@georgezamfir.com.

WCAG 2.2 Report

Table 3: Conformance Timeline

The following table shows changes to Claude's accessibility conformance over time. This table is updated when the status of a WCAG criterion changes. For example, when Anthropic fixed 2.1.1 (explore-by-touch / finger browsing) it was updated from “Does Not Support” to "Partially Supports" in December 2025.

WCAG	September 2025	December 2025	May 2026
1.1.1	Partially Supports	Partially Supports	Supports
1.3.1	Does Not Support	Does Not Support	Partially Supports
1.3.2	Does Not Support	Does Not Support	Partially Supports
1.4.3	Partially Supports	Partially Supports	Supports
1.4.10	Partially Supports	Partially Supports	Supports
2.1.1	Does Not Support	Partially Supports	Partially Supports
2.1.2	Does Not Support	Partially Supports	Supports
2.2.1	Supports	Supports	Partially Supports
2.2.2	Supports	Supports	Partially Supports
2.4.1	Partially Supports	Partially Supports	Supports
2.4.2	Partially Supports	Partially Supports	Supports
2.4.3	Does Not Support	Does Not Support	Partially Supports

WCAG	September 2025	December 2025	May 2026
2.4.7	Supports	Supports	Partially Supports
3.1.1	Partially Supports	Supports	Supports
3.1.2	Partially Supports	Supports	Supports
3.2.3	Partially Supports	Partially Supports	Supports
3.3.1	Supports	Supports	Partially Supports
3.3.2	Partially Supports	Supports	Supports
4.1.2	Does Not Support	Partially Supports	Partially Supports

Table 4: All WCAG 2.2 A & AA Success Criteria

WCAG Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.2.4 Captions (Live) (Level AA)	Supports	

WCAG Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.3.1 Info and Relationships (Level A)	Partially Supports	Some section titles, list rows, and form controls may not be announced with the expected structure for screen readers.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	In longer conversations, some content may be announced out of visual order for TalkBack users.
1.3.3 Sensory Characteristics (Level A)	Supports	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Partially Supports	At larger system font sizes, some containers may truncate text and some embedded web content may not follow the system scale.
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and	Supports	

WCAG Criteria	Conformance Level	Remarks and Explanations
2.2)		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	The core conversation flow is operable via keyboard / screen reader swipe and switch access. Some secondary features, such as activating hyperlinks within a response and message action menus, may be difficult to operate without touch gestures
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Partially Supports	Some transient notifications may dismiss before assistive-technology users have time to reach them.
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	Some animated and auto-scrolling content may not yet respect the system "Remove animations" preference.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	Focus may not be consistently restored when closing menus or returning to a previous screen, and reading order in longer conversations may vary.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	

WCAG Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	On a small number of custom controls, the keyboard focus indicator may not be visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	

WCAG Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Partially Supports	Form validation errors are displayed visually but not accompanied by screen-reader announcements.
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	Some interactive components may not yet expose the expected role or state to assistive technologies. The core conversation controls are correctly labeled. Remaining gaps include: hyperlinks within responses and the voice push-to-talk control.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Does Not Support	Status updates during the conversation cycle, form validation, search results, and item deletions are not announced to screen readers.